WONDER HOME FINANCE LIMITED



<u>STANDARD TURN AROUND TIME (TAT) FOR COMMON TRANSACTIONS</u> <u>Last updated as on January 31, 2025)</u>

S.N.	Type of Query/ Request	Standard TAT
1	Request for copy of Agreement	7
2	Request for copy of Property Papers	15
3	Request for copy of any other Document	7
4	Request for copy of List of Documents	21
5	Request for Amortization Schedule	3
6	Request for Statement of Loan Account (SOA)	3
7	Request for Principal and Interest Payment Statement	3
8	Retrieval of original Property Papers	7
9	Change in EMI/ Tenor	7
10	Updation of Cheque/ Repayment Instrument	7
11	EMI Refund Banked after Foreclosure	15
12	Refund of any excess amount collected	15
13	Updation of Contact Details	3
14	TDS Refund Post Submission of Valid TDS Certificate	30
15	Request for Foreclosure Letter	21
16	Updation of Payment for Foreclosure of Loan	7
17	Updation of Part Payment made	7
18	Issuance of No Objection Certificate on closure of Loan	15
19	Return of Original Property document on closure of loan account	30

Note: the turn- around time mentioned in the above table are number of "working days" except for request for foreclosure letter mentioned at point number 15 and return of original property document on closure of loan account mentioned at point number 19.

